

# Joerdie Driscoll

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## Education:

**Northern Kentucky University**, April 2024

Master of Business Administration; emphasis on Negotiation/Conflict Resolution, Business Intelligence Development and Data Visualization

**Northern Kentucky University**, May 2014

Bachelor of Science

Major in Computer Information Technology; Minor in Computer Science.

## Highlights of Experience:

### Leadership/Management

- Led teams of up to twenty developers building strategic projects across multiple siloed groups.
- Led teams of mixed open systems and mainframe developers.
- Handled hiring and onboarding of new employees.
- Have conducted over 150 technical interviews since 2016.
- Written annual reviews of direct reporting employees.
- Managed billing, SOW, and AFE process for contracted developers.
- Managed purchase and management of multiple SaaS applications.
- Conducted weekly 1:1 meetings with direct report associates.
- Mentored junior and senior developers covering topics ranging from programming best practices to business customer requirements gathering and interaction.
- Completed corporate-sponsored leadership training programs at two different companies.
- Co-led, served as technical SME, and judged multiple Hackathons.

### Technical

- Have a fundamental grasp on principles of object-oriented languages allowing me to pick up new languages and technologies quickly.
- Able to build and maintain applications utilizing separation of concerns, containing separate Presentation, Business, and Data Layers.
- Work well within a team or alone to complete projects with a tight time table.
- Building and maintaining dynamic websites using ASP.NET, MVC.NET, .NET (Core), JavaScript, CSS, and HTML.
- Building and following logical modeling principals using data diagrams before starting projects.
- Building and maintaining multiple normalized databases managed using SQL Server Management Studio.
- Have used TFS, ADO, and Trello to manage project work across teams.
- Am comfortable working in both Agile and Waterfall environments and have been on Agile teams using Scrum, Kanban, and Kaizen.
- Built C# applications in Visual Studio using methods and classes for portability and reusability.
- Have programmed for the web using IDE's and Text Editors.
- Experience with Bash shell and Unix/Linux OS.
- Experience with multiple API's.

## Technical Skills Summary:

- Programming Languages
  - High-Level Languages: C#, Java
  - Web Development: MVC.NET, ASP.NET, PHP, HTML, CSS, JavaScript, jQuery
  - Scripting Languages: Bash, Ruby, Angular, React
- Database Technologies
  - Databases: Microsoft SQL Server, PL/SQL, MySQL
- Software Tools and Platforms
  - Development Tools: Elastic, Azure DevOps, Informatica, SonarQube
  - Source Control: Git through TFS, SVN
- Software Development Methodologies
  - Waterfall
  - Kaizen
  - Agile (including Kanban, Scrum, and SAFe)

## Employment:

2022-Current

**TQL**, Cincinnati, Ohio

Senior Software Development Manager

- Managing multiple teams of Developers, Product Owners, Testers, and Scrum Masters writing open systems code using the Kanban and Scrum Frameworks.
- Successfully led the update and completion of several high-risk applications.
- Managing .MSI deployments across multiple teams.
- Managing the financial and technical needs for consultant contracts.
- Working with a team of leaders to set the pace and priority of multiple large corporate initiatives.
- Mentor developer employees in an agile environment.
- Manage pay, bonus, and promotions for direct reports.

2016-2022

**Western & Southern Financial Group**, Cincinnati, Ohio

Systems Manager

- Managed a team of Developers, Technical BA's, Testers, and Scrum Masters writing open systems code using the scrum Framework.
- Acted as product owner for two multi-year strategic projects at a time.
- Managed teams of consultant developers.
- Handled building and maintenance of foundational cross-cutting concerns while delivering strategic projects.
- Managed a multi team deployment pipeline in a production environment.

Programmer Consultant

- Lead a team of junior and senior developers to build applications for the Compliance and Legal departments.
- Built a boilerplate MVC.NET application for the agency to speed time to MVP when creating internal applications.
- Built a series of microservices into a service layer that gathers data from multiple API's and data sources and feeds that data to customer facing websites.

## **Employment continued:**

2014-2016

**Sogeti USA**, Cincinnati, Ohio

Consultant

- Built an internal product purchasing application for Cintas. This included building the Presentation, Business, and Data Layers. The application was written in ASP and C#.
- Maintained all of the intranet supplier purchasing applications for Toyota. This included the following:
  - Built new reports and pages as needed by the purchasing department as part of Toyota's Kaizen practice.
  - Wrote and troubleshoot SQL Server Code including Stored Procedures, Functions, and Tables in a production environment.
  - Wrote and troubleshoot ASP.NET pages in both VB and C# for rapid deployment.
- Was elected to the Consultant Advisory Board where I functioned as an intermediary between the consultant population and management.

2013-2014

**Hyperdrive Interactive Inc.**, Loveland, Ohio

Programmer

- Built websites using artist designs in ASP.NET and PHP.
- Maintained, redesigned, and added content to live sites in PHP and ASP.NET.
- Built and maintained databases using queries written in SQL and MySQL
- Performed general IT related tasks in an office setting; i.e., fixing printers, building and rebuilding laptop and desktop computers, installing software, maintaining servers, etc.
- Built high profile corporate and advertising emails for clients from Photoshop flats.
- Worked extensively in the back end of Exact Target (now owned by Salesforce), building email campaigns that manage advertising, coupon codes, and the customer lifecycle management.

2003-2006 and 2010-2013

**Easter Seals Tri-State**, Cincinnati, Ohio

Production Coordinator

- Wrote and maintained an inventory application for medical testing kits that included parts inventory, chain of custody, and environmental concerns.
- Managed an ERP database and production workflow for incoming orders.
- Fulfilled all hardware and software needs for the department.
- Kept track of policies and procedures in an evolving Standard Operating Procedure.
- Prepared and trained individuals with developmental disabilities for gainful employment by supervising volunteer work in the community.

2006-2009

**Accountability Credibility Together (ACT)**, Cincinnati, Ohio

Lead Poisoning Prevention Coordinator

- Co-Wrote and was responsible for an EPA grant to lower the number of lead poisoned children in Hamilton County.
- Co-Chair of the Hamilton County Lead Collaborative meetings.